

Keeping you safe at Wyoming Studios

At Wyoming the safety of our visitors and team is of the upmost importance. We have reopened our studios following advice and guidance from the Market Research Society and the Department of Business Energy and Industrial Strategy. The new advice supplements that provided by official Government sources and details specific considerations and best practices for research businesses. Among others, it includes guidelines for preparing facilities, cleaning, ventilation, public areas and how to communicate safety measures and controls to clients, participants and staff.

We have carried out a comprehensive health and safety risk assessment, trained our team and, having implemented the changes below, are now ready to open.

SOCIAL DISTANCING

- Create a separate entrance and exit to the building
- Increased waiting areas to reduce crowding and ensuring seating is 2 metres apart
- Reducing focus group attendees to a maximum of 6, sitting 2 metres apart
- Reducing the number of viewers to a maximum of 5
- Staggering start times of groups when multiple studios in use, to reduce number of people in the building at any one time

PROTECTION & MINIMISING CONTACT

- The provision of masks and gloves for our team and visitors
- Provide enhanced personal hygiene facilities; hand sanitiser stations available in all waiting areas, studios and viewing rooms
- Protective hygiene screens at reception desk
- Minimising contact by paying respondents by bank transfer

CLEANING

- Undertake frequent cleaning of high contact surfaces, communal areas and WC's
- Install and complete visible cleaning schedules in WC's
- Thorough cleaning of studios including high touch areas and supplies between groups
- Single use cleaning supplies will be available in studios and viewing rooms

CATERING

- Respondents will receive individually packaged sandwiches and snacks
- The team will wear masks and disposable gloves when handling food
- We will liaise with viewers to determine how they would prefer take-away food served

In order to help us carry out some of these measures, we kindly ask that you consider these requests:

- Ensure participants are screened for COVID-19 exposure before being invited to attend
- Allow at least 15 minutes between sessions to give us enough time to clean
- Pay participants via bank transfer or handle cash and signature sheets yourselves

Our risk assessment is available for any visitor to view.

If you have any questions or suggestions, please do not hesitate to contact us. You can email terry@wyoming.co.uk or call us on 02074367000